

**Groupage**

# Road freight consolidation to drive your success in Europe

Moving any shipment across the diverse European landscape can be challenging. However, your customers depend on you to receive their products on time. With our groupage services, you can keep your promises to them while increasing your business efficiency and retaining full control over your shipments.



# Groupage services

Choose between three service levels, depending on your required delivery time.

- **Standard:** delivery with standard lead times
- **Fix:** delivery on a fixed day
- **First:** delivery on the first possible day

**Fix** and **First** service levels come with a money-back guarantee for the surcharge fee.

Find below an overview of additional service options that you can book on request. For detailed information and respective lead times per postal code, simply check out our online [Groupage Scheduler](#).

For all three service levels the following applies:

- Collection/delivery between 9 a.m. and 4 p.m.
- Shipments < 3,000 kg (6 pallet places, 2.4 loading meter)
- Packages < 1,500 kg
- Max. L 2.4 m x W 2.4 m x H 2.2 m
- Exceptions possible for Standard on specific lanes: shipments < 5,000 kg (payable weight), max. L 4 m x W 2.4 m x H 2.2 m

## Additional service options available

	12	10	2hrs	5	Exact	?	4hrs	9-4	Truck	Long goods	ADR	B2C	Clipboard
<b>AL</b>	Standard without additional service options												
<b>AT</b>	●	●	●	●	●	●	●	●	●	●	●	●	●
<b>BA</b>	Standard without additional service options												
<b>BE</b>	●	●	●	●	●	●	●	●	●	●	●	●	●
<b>BG</b>	▲				▲	▲	▲	▲	▲	▲	▲	▲	▲
<b>CH</b>	●	▲	▲	▲	▲	●	●	●	●	●	●	●	●
<b>CZ</b>	●	●	●	●	●	●	●	●	●	●	●	●	●
<b>DE</b>	●	●	●	●	●	●	●	●	●	●	●	●	●
<b>DK</b>	●	▲	▲	▲	▲	●	●	●	●	●	●	●	●
<b>EE</b>	●	▲	▲	▲	▲	●	●	●	●	●	●	●	●
<b>ES</b>	▲				▲	▲	▲	▲	▲	▲	▲	▲	▲
<b>FI</b>	▲				▲	▲	▲	▲	▲	▲	▲	▲	▲
<b>FR</b>	●	●	●	●	●	●	●	●	●	●	●	●	●
<b>GR</b>	Standard without additional service options												
<b>HR</b>	▲				▲	▲	▲	▲	▲	▲	▲	▲	▲
<b>HU</b>	●	▲	▲	▲	▲	●	●	●	●	●	●	●	●
<b>IE</b>	●	▲	▲	▲	▲	●	●	●	●	●	●	●	●
<b>IT</b>	▲				▲	▲	▲	▲	▲	▲	▲	▲	▲
<b>LT</b>	●	▲	▲	▲	▲	●	●	●	●	●	●	●	●
<b>LV</b>	●	▲	▲	▲	▲	●	●	●	●	●	●	●	●
<b>MD</b>	Standard without additional service options												
<b>MK</b>	▲				▲	▲	▲	▲	▲	▲	▲	▲	▲
<b>NL</b>	●	●	●	●	●	●	●	●	●	●	●	●	●
<b>NO</b>	▲				▲	▲	▲	▲	▲	▲	▲	▲	▲
<b>PL</b>	●	●	●	●	●	●	●	●	●	●	●	●	●
<b>PT</b>	▲				▲	▲	▲	▲	▲	▲	▲	▲	▲
<b>RO</b>	●	●	●	●	●	●	●	●	●	●	●	●	●
<b>RS</b>	Standard without additional service options												
<b>SE</b>	▲				▲	▲	▲	▲	▲	▲	▲	▲	▲
<b>SI</b>	●	▲	▲	▲	▲	●	●	●	●	●	●	●	●
<b>SK</b>	●	▲	▲	▲	▲	●	●	●	●	●	●	●	●
<b>TR</b>	▲				▲	▲	▲	▲	▲	▲	▲	▲	▲
<b>UA</b>	Standard without additional service options												
<b>UK</b>	●	●	●	●	●	●	●	●	●	●	●	●	●

### Availability

- In the whole country except remote areas; decisive is the Groupage Scheduler
- ▲ In urban areas only

### Delivery & collection

- 12 Delivery before 12 p.m.
- 10 Delivery before 10 a.m.
- 2hrs Delivery with 2 hrs time window between 12 p.m. and 5 p.m.
- 5 Evening deliveries after 5 p.m.
- Exact Exact delivery time (< 2 hrs window)
- ? Advice
- 4hrs Collection/delivery: 4 hrs time window appointment
- 9-4 Collection between 9 a.m. and 4 p.m. with appointment

### Special handling

- Truck Tail-lift (max. 750 kg and 2 m width per package)

### Special cargo

- Long goods (light + heavy)
- ADR (dangerous goods)

### Business

- B2C Business to Consumer

### Customs services

- Clipboard Customs

All service levels and service options provided by Kuehne+Nagel are governed by the [groupage terms and conditions](#) and the local standard freight forwarding terms and conditions existing in the country of the contracting Kuehne+Nagel entity (available on website).

→ [www.kuehne-nagel.com](http://www.kuehne-nagel.com)